



THE CONNECTION

NEWSLETTER

LINKING HEALTH AGENCIES AND COMMUNITY ORGANIZATIONS THAT WORK WITH MINORITIES IN UTAH

September 2008 Issue # 27

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THE UTAH PROVIDER LIST IS NOW AVAILABLE ON LINE

A list of health care providers who serve underserved populations is now available on the Center for Multicultural Health's web site. This list, known as the **Utah Provider List**, is made up of health care providers both public and private who make their services available to low income, racial and ethnic minorities, and other underserved populations.

The Utah Provider List contains the names, addresses, phone and fax numbers, web sites, and a brief description of services provided for health care providers throughout the state. It is categorized by geographic region, listed by county, and organized by health care service type. Providers included make their services available through sliding fee scales, language services, extended hours, remote and mobile locations, and other such services that accommodate the underserved. It also includes health related statewide hotlines, dental and oral health providers in areas where available, and a list of local health departments.

The list is available in two formats: Excel and PDF downloads. The Excel version has detailed information about each provider while the PDF version lists basic information for quick reference type needs. Versions in Spanish will also be available soon.

For more information or to access the list, go www.health.utah.gov/cmh/healthcareinutah/providers.html and click on Utah Provider List. If you are a health care provider and would like to be included on the list, click on the Provider Information Form on the Utah Provider List page.

This project was originally funded by DPR communications and BlueCross/BlueShield. Currently, CMH is looking for additional funds and/or collaborations to update and revise the list annually, as updated information about services provided becomes available.

CMH will utilize this project as an on going outreach and growing endeavor that will expand as the community of service providers grows in Utah. It is the goal of CMH to bridge the gap between those who provide services to the underserved and those who need them and thus facilitate meeting the health care needs of every citizen in Utah.

Submitted by Christine Espinel, CMH Intern

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CHANGES TO STATE SURVEYS WILL IMPROVE RACIAL AND ETHNIC DATA

Sample Size Doubled for Core Questions

Beginning in 2009, the Utah Behavioral Risk Factor Surveillance Survey (BRFSS) and the Utah Healthcare Access Survey (UHAS, formerly known as Utah Health Status Survey) will be combined. This change will allow the Utah Department of Health (UDOH) to nearly double the sample size for core questions. The new sample size of 10,000 people will enable UDOH to publish accurate racial and ethnic health data for many survey questions without having to aggregate as many years of data as has been necessary in the past.

Inclusion of Cell Phones

Currently more than 20 states are conducting a cell phone interview pilot program with their BRFSS. Beginning in 2009, all states will sample cell phone users for all BRFSS questions.

Racial and ethnic community advocates in Utah have frequently suggested that cell phones be included in statewide surveys. Recent studies have echoed their concerns, reporting that cell phone-only households tend to have young adult residents with higher rates of certain health problems such as smoking, binge drinking, uninsurance, and diabetes. In 2003, only 3% of U.S. households had cell phones but no land line. In 2006, that percentage jumped to 12%. Therefore, it is likely that our current estimated rates for several health problems are too low. This problem will be remedied through the inclusion of cell phone data.

Improved Statistical Analysis Methods

Beginning in 2009, new weighting techniques will adjust BRFSS data for race and ethnicity and several other demographic characteristics. In the past, adjustments were only feasible for age, sex, and geography. This change is likely to result in higher estimated rates of health problems because the old methodology appears to have yielded an overly optimistic portrayal of Utah health behaviors.

Mailed Surveys Will Supplement Phone Surveys

Beginning in 2009, several people sampled who do not complete a survey over the phone may receive a mailed version of the survey. In addition to increasing the overall response rate for the survey, this will provide a way to examine whether or not there is a difference between those who respond by phone and those who respond by mail.

*Information Submitted by April Y. Bennett
Center for Multicultural Health*

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REGIONAL COMMUNITY WORKGROUP DISCUSSIONS ON HEALTH SYSTEM REFORMS

During the 2008 General Session, the Utah Legislature began an important dialogue about the future of Utah's health care system. Out of this discussion the Health System Reform Task Force was formed and charged with developing proposals for reform. The task force has since been seeking input from five stakeholder workgroups: Hospitals, Insurers, Practitioners, Businesses and the Community.

As co-conveners of the community workgroup, the United Way of Salt Lake and the Utah Health Policy Project invite you to take part in a very important statewide discussion about health reform. Recently we held a very successful satellite conference in 5 sites around the state. Thanks to the Association for Utah Community Health, we are pleased to expand the discussion to several additional communities across the state.

Each workgroup has been asked to generate a proposal for reform. A sub-committee of the Community workgroup has been developing a proposal with the guidance of community feedback. The revised community workgroup proposal, along with responses to collected feedback and the meeting agenda will be sent to participants one week in advance of the September 23rd meeting. Please take a few minutes to review these documents prior to the meeting. This will allow us up to "dig down" deeper into the issues that matter most.

We strongly encourage you to participate in this exciting opportunity to learn more about our state's health care reform efforts and to voice your feedback. The reforms are about all of us. Now is the time to bring YOUR voice into the health care reform debate!

What: Community Workgroup 'Satellite' Meeting

When: September 23, 2008 4:00-6:00 PM (You must RSVP)

Where: 10 different locations (details below) Reservations will be 1st come, 1st served: seating is very limited. To reserve a seat, click on the location you prefer (please provide your full name, organizational affiliation, if any, email address, address, and phone # in the body of the message).

For additional information and locations you can also call (801) 433-2299 for Elizabeth or Stacey.

*Submitted by Judi Hillman
Utah Health Policy Project*

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Salt Lake County Aging Services is the division of county government responsible for providing programs and services to the more than 124,000 seniors living in Salt Lake County

THE SENIOR TRANSPORTATION PROGRAM RIDES FOR LIFE

The Transportation Program provides door-to-door transportation to older adults who have no other transportation resources available. Rides are provided in four categories:

1. trips to life sustaining treatments such as dialysis, chemotherapy, and radiation treatment as well as doctor's appointments;
 2. group trips to the grocery store;
 3. trips to visit spouses in hospitals and nursing homes; and
- trips to pick up prescription medications or other essential business.

The program has six wheelchair accessible vans and twenty sedans, with two 10 passenger vans for group grocery shopping rounding out the program. A contract with a local cab company helps the program meet the demand for services during peak load times.

To be eligible for this service, one must be a resident of Salt Lake County, 60 years of age or older, unable to drive, and lack other transportation resources. Eligibility screening is done over the telephone by the Program's Dispatch Office staff at the time the customer calls to enroll in the program. Services may be provided at times to seniors who have a car and can drive but are unable to cope with special or challenging driving situations to reach their appointments. These may include driving during rainy or snowy conditions, driving downtown or to other heavily congested areas, the need to travel on Interstate highways, or the need to drive during times of low visibility.

The program utilizes **47** active volunteers who, on average, account for approximately 20% of all rides annually. Seventeen of these volunteers use their own vehicles and the balance drive county vehicles.

In 1995, responsibility for rides to and from senior centers was shifted from the Transportation Program to the Senior Centers Program. This move placed the responsibility for screening customers and making routing assignments for centers transportation rides with senior centers staff resulting in an increase in the volume of both centers rides and medical/grocery rides being provided by these two programs.

In June of 2008, the Transportation Program implemented a new auto dispatching software system. This system will greatly improve the efficiency of the program by improving the scheduling of rides to increase the number of multiple passenger rides as well as improving the routing and scheduling of rides to increase productivity. It also provides significantly better reporting features allowing us to better extract data to help us improve our efficiency.

For more information and/or to schedule a ride, call Salt Lake County Aging Services at (801) 468-2464.

*Submitted by Kenneth Venables
Salt Lake County Aging Services*



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CANCER DATA IN AMERICAN INDIANS AND ALASKA NATIVES

CDC released the most comprehensive cancer data available for American Indians and Alaska Natives (AI/AN) across the United States. Cancer incidence rates, especially lung and colorectal, among AI/AN men and women varied greatly across six geographic regions of the country (Alaska, East, Northern Plains, Pacific Coast, Southern Plains, and Southwest). The data was analyzed from CDC's National Program of Cancer Registries, the National Cancer Institute's Surveillance, Epidemiology and End Results and linkage to the Indian Health Services records. These findings, "Cancer Incidence in American Indian/Alaska Native (AI/AN) Populations" were published online today and appearing in the September 1, 2008, supplement of Cancer.

Unique circumstances of culture, location, history, and health care produce unique patterns of cancer occurrence among American Indians and Alaska Natives (AI/AN) in the United States. Many AI/AN live on reservation lands or in remote rural areas, and their primary health care is provided by a tribally operated health program or the Indian Health Service. Rural and urban AI/AN alike experience greater poverty, lower levels of education, and poorer housing conditions than does the general U.S. population.

The special collection of papers in this supplement uses cancer incidence data from CDC's National Program Cancer Registries and the National Cancer Institute's Surveillance, Epidemiology, and End Results program, enhanced by record linkages and geographic factors to improve racial classification. Ten of the articles focus on cancers in specific anatomic sites. The remaining six articles give an overview of cancer in AI/AN, describe cancer in young adult AI/AN, explain the methods used to improve data quality, and describe risk factors and screening practices in AI/AN using Behavioral Risk Factor Surveillance System data. Since cancer incidence in this population is affected by geographic regional patterns, each article presents data by region and for all regions combined.

To access these articles go to:

http://www.cdc.gov/cancer/healthdisparities/what_cdc_is_doing/aiansupplement.htm



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TRAININGS

SPANISH CLASSES FOR UDOH EMPLOYEES

The Center for Multicultural Health is offering **Basic Spanish II and Cultural Competence** to UDOH staff this fall. This course is a basic level Spanish class along with some classes dedicated to cultural competence.

This is the second class in a series of Spanish classes offered by CMH that began in Spring 2008. Olga Rubiano, a valued community partner of CMH, will again teach the class. Olga has extensive teaching experience in her native Colombia and she brings a contagious enthusiasm for the language and culture to each session.

The class will meet for 3 hours per week for 12 weeks, from September 16th through December 11th. Classes will be held in the Cannon Building on Tuesdays from 12:00 to 1:00 p.m., and Thursdays from 4:00 – 6:00 p.m.

For further information, contact Christine Espinel at cespinel@utah.gov or 538-9453.

To see the calendar for the classes go to www.health.utah.gov/cmh/news/calendars/SpanishClassCalender.pdf

MEDICAL INTERPRETER TRAINING

The TB Control/Refugee Health Program will be offering a forty-hour “Bridging the Gap” medical interpreter training course to be held November 5, 6, 12, 13, and 20, 2008. The course will be located at the Department of Workforce Service (DWS), Metro Office at 720 South 200 East in Salt Lake City, Utah.

All participants who attend the entire forty-hour training and successfully complete the final exam will receive a certificate of completion. If you have staff whom you think could benefit from this course, please fill out the attached application and return to us by October 2, 2008. Enrollment is limited to 20 participants, so it is critical that only those persons willing to commit to the entire forty-hour course apply.

If you have further questions concerning this course, contact Jelena at (801) 350-8136 or jjpasalic@utah.gov

DEMOCRACY SCHOOL TRAINING

Democracy School is designed for immigrants and refugees who wish to become better leaders and be active in their communities. Comunidades Unidas is looking for individuals who would like to take this training back into their communities and teach it as certified Democracy School Organizers.

During sessions of Democracy School, we will discuss topics such as immigration, the importance of civics and electoral participation, community organizing, and other important community topics.

Comunidades Unidas will hold its first democracy school training in September, so we are encouraging you to take part of this opportunity by signing up and coming to:

DATES: Monday, September 15; Wednesday, September 17; and Friday, September 19 (To get the full training, participants are expected to attend all three evenings.)

PLACE: Comunidades Unidas, 1341 S. State St., Suite 211 TIME: 6-9 pm

For more information and to sign up, please contact: Candace Gibson at 801-419-1723 or at 801-487-4143.

REFUGEE BULLYING PREVENTION DVD

To those concerned with the well-being of refugees and other youth attending our public schools, you can now view excerpts of our acclaimed bullying-prevention video Creating a Refuge from Bullying <http://www.youtube.com/watch?v=41PefSD3xIQ>

Our educational DVD, Creating a Refuge from Bullying, and accompanying REACH lesson plan CD can now be ordered online at this link: www.africancommunitycenter.net/youthprogramnew.htm



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CONFERENCES / EVENTS

HEPATITIS C CONFERENCE

This conference has a great tracks full of information for Medical Providers, Community-Based Providers and anyone interested in learning more about Hepatitis C prevention and care.

Saturday, October 25, Red Lyon Hotel, SLC

Registration fee: \$25. Deadline for registration: October 9.

Sponsored by the UDOH/HIV-STDS-HEP C Program and the University of Utah School of Medicine

More information: contact Melanie Wallentine 801-538-6264

FREE PROSTATE SCREENING

Intermountain Cancer Services is sponsoring free prostate screenings during the month of September. Those invited are men age 50 and older who have no insurance or limited insurance, men age 40 and older who have a family history of prostate cancer, and African American men. The free screenings will include a prostate-specific antigen blood test and a digital rectal exam.

Screening Dates:

- Tuesday, September 16, 5 to 7:30 p.m.
LDS Hospital, Medical Office Plaza – east of the hospital, (370 9th Avenue, Suite 208, Salt Lake City)
- Tuesday, September 23, 5 to 7:30 p.m.
Alta View Hospital, Surgical Center building (9660 South 1300 East, Sandy)

To schedule an appointment for one of the **free** prostate screenings, please call 507-3800. Space is limited. Call early to schedule an appointment. Walk-ins will not be accommodated.

MIDVALE HEALTH FAIR

Saturday October 18 9:00 a.m. to 2:00 p.m.

Location: Midvale Boys' & Girls Club 7631 S. Chapel Street

If you are interested in participating in this year's Health Fair please call 801-566-6190 or 566-6191. In order to accommodate your agency, we must receive your registration form by **October 1st**. Registration is free.

DIALOGUE ON DISCRIMINATION SERIES

The Salt Lake City Mayor's Office of Diversity and Human Rights and the Human Rights Commission will conduct series of Dialogues that will encourage community involvement.

The goal is to develop a non-discrimination ordinance based on constituent input and factual evidence compiled through research.

We invite you to attend the opening announcement by Mayor Ralph Becker and a panel of experts.

Date: October 23, 2008

Location: 451 South State, Room 326

Time: 6:00 p.m.



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JOB OPPORTUNITIES (I)

Comunidades Unidas- Program Coordinator

Comunidades Unidas seeks an energetic, self starter with strong communication, writing and customer service skills to assist in the coordination of 2 community based programs 40 hours a week (9-7 pm Monday through Thursday)

General Program Tasks:

- Send out monthly member newsletter
- Prepare monthly program report
- Primary office contact for program inquiries
- General Program Support
- Organize various files and program contracts
- Invite program members to meetings
- Provide support and facilitation at meetings
- Maintain relationships with members
- Assist other activities that may come up

Fundraising:

- With the assistance of the Executive Director research possible grants and funding opportunities
- Write inquiry letters to funders
- Assist with grant writing
- Create and Maintain database of funders

Qualifications:

- A minimum of 5 years customer services experience
- Flexible schedule
- Demonstrated passion for Latino empowerment, an understanding of culture, grassroots organizing and commitment to social change.
- Demonstrated knowledge of Latino Community needs in Utah.

Salary: \$10.00 per hour to \$13.00 per hour

How to Apply: Email a detailed resume & cover letter by September 15, 2007 to Sabrina@cuutah.org
For more information visit www.cuutah.org CU is an equal opportunity employer.

Clinical Director Opening/Quest Youth Services

Job Description:

Quest Youth Services has an immediate opening for a Clinical Director to oversee agency ongoing supervision, consultation of all mental health services for individual, family and/or group therapy. Director must have ability to effectively communicate with Court, Juvenile Justice Services and Quest personnel as to the progress of each youth. Director will also oversee individual treatment plans and submit monthly and quarterly progress report.

Minimum Education Requirements:

Masters Degree
License Professional Counselor (LPC) or (LCSW)

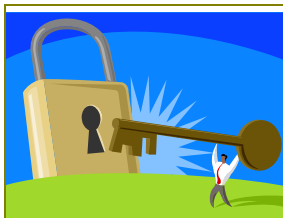
Work Experience:

Experience working with children and youth
Additional certification and training are beneficial

Contact:

Please fax or email resume to:

Pasa Tukuafu
Administrative Director
Office: (801) 363-3810
Fax: (801) 359-4982
ptukuafu@questyouthservices.com



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JOB OPPORTUNITIES (II)

Community Leadership Development

Company: United Way of Utah County

Location: Provo, UT **Status:** Full Time

Job Description:

Mobilize residents and involved nonprofit groups in the South Franklin Neighborhood of Provo, Utah, to create a neighborhood action committee to make lasting changes in their community. Teach decluttering and home management skills to help residents not only clean their apartments to comply with Section 8 regulations, but to help them learn how to organize their lives.

Hours and Compensation:

\$865 a month plus an educational or cash award at the end of 1 year term of service.

To Apply:

Please contact Emily at 374-2588 or send a resume and cover letter to emilyh@unitedwayuc.org

An online application with AmeriCorps at www.my.americorps.gov is also required.

Care Coordinator

Company: Community Health Connect

Location: Provo **Status:** Full Time

Job Description:

Care coordinators work with clients and healthcare providers to schedule appointments and coordinate healthcare services for low-income, uninsured clients.

Qualifications:

Must be bilingual Spanish/English. Must be at least 18 years old and be a US Citizen or permanent resident.

Hours and Compensation:

This position is a full-time AmeriCorps position. Requires 1700 hours (about 35 hours a week) Living stipend of about \$850/month and education award for \$4,725.

To Apply: Email resume and cover letter to starr@communityhealthconnect.org

Youth Group Leader

Company: YWCA of Salt Lake City

Location: Salt Lake City **Status:** Part time **Salary:** \$20,000 – 23,000

Job Summary:

Rewarding opportunity for a fun, energetic, and loving activities specialist to mentor and support children exposed to family violence. Assist in the planning and implementation of the after school and evening teen programs as well as the YWCA's summer camp. Help to create a safe, respectful, and empowering environment. The ideal candidate will be a flexible, hard-working, culturally sensitive team player who is passionate about working with children. Exceptional opportunities for professional growth, leadership development, and community impact as we expand our campus and life-changing work and begin our second century of service in Utah.

To Apply:

Send resume and cover letter to Jesse Greer, Children's Activities Coordinator
YWCA, 322 East 300 South, Salt Lake City, UT 84111

Fax/Email: (801) 355-2826 / jgreer@ywca.com

WE WOULD LIKE TO HEAR FROM YOU

Please submit: feedback, suggestions, ideas, news, events or articles to: ddiez@utah.gov



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The Connection

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ABOUT THE CMH

The Center for Multicultural Health (CMH) is the Utah office of minority health. It is part of the Utah Department of Health, Division of Community and Family Health Services.

Our mission is to promote accessible and high-quality programs and policies that help all racial and ethnic minorities in Utah achieve optimal health. We accomplish our mission by increasing public and health professional awareness of persistent race/ethnic disparities and by developing effective health policies and culturally competent programs that lead to better access and utilization of quality health care services in Utah.

www.health.utah.gov/cmh

MULTICULTURAL BROWN BAG SERIES (Organized by the Center for Multicultural Health)

DVD Presentation: **"Not Just a Paycheck"** Unemployment takes a toll in Michigan but not in Sweden.

Synopsis: In the winter of 2006, the Electrolux Corporation closed the largest refrigerator factory in the U.S. and moved it to Juarez, Mexico, for cheaper labor. The move turned the lives of nearly 3,000 workers in Greenville, Michigan, upside down. In the year after the plant closure, the local hospital's caseload tripled because of depression, alcoholism and domestic abuse.

When Electrolux shut down one of its plants in Vastervick, Sweden, it caused hardly a ripple. Laid-off workers received 80% of their salary in unemployment benefits as well as education and training for new jobs. Electrolux also paid \$3 million to stimulate the creation of start-up businesses in Vastervick after pressure from the union and government. The town of Greenville, Michigan, received nothing.

Date: September 16, 2008

Time: 1:30 pm

Place: Utah Department of Health, room 114

Duration: 30'

No registration required

DVD Presentation: **"Critical Condition"**

Synopsis: What happens if you fall sick and are one of 47 million people in America without health insurance? Critical Condition lays out the human consequences of an increasingly expensive and inaccessible system. The four people profiled in Critical Condition live in places as diverse as Los Angeles; Austin, Texas; and Bethlehem, Penn., but they face distressingly similar obstacles to surviving without health insurance. It is through their eyes and words that we are taken through the gaping holes in the health care system, where care is often delayed or denied. Ultimately, the unforgettable subjects of Critical Condition discover that being uninsured can cost them their jobs, health, homes, savings, and even their lives.

Date: September 25

Time: 4:30 pm

Place: Utah Department of Health, room 125

Duration: 50'

No registration required

For more events visit our calendar
<http://my.calendars.net/multicultural>

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